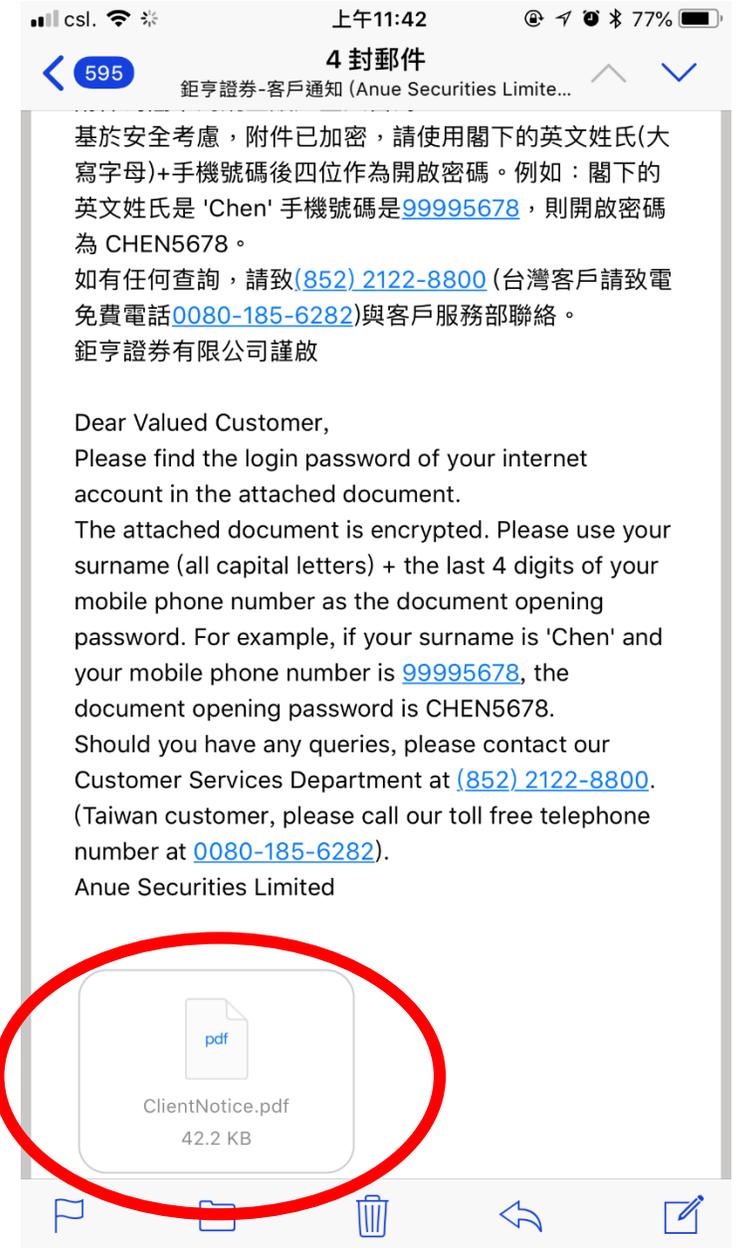# Trading Account Activation/Login Guidance

- System requirement of installing Anuenue Authenticator APP: iOS 9.0 or above/ Android 7.0 or above.

Step1:Email Notification

- Check the Email
  (Title: Anuenue Securities Limited - Client Notification),
  and open the attached pdf file

- Please use "Your surname + Last 4 digits of your mobile phone number"
  as password of opening pdf file

- Eg:陳大文 CHEN DAI WEN
      phone number 23456789

- pdf password is CHEN6789

File location

基於安全考慮，附件已加密，請使用閣下的英文姓氏(大寫字母)+手機號碼後四位作為開啟密碼。例如：閣下的英文姓氏是 'Chen' 手機號碼是99995678，則開啟密碼為 CHEN5678。

如有任何查詢，請致(852) 2122-8800 (台灣客戶請致電免費電話0080-185-6282)與客戶服務部聯絡。

鉅亨證券有限公司謹啟

Dear Valued Customer,
Please find the login password of your internet account in the attached document.
The attached document is encrypted. Please use your surname (all capital letters) + the last 4 digits of your mobile phone number as the document opening password. For example, if your surname is 'Chen' and your mobile phone number is 99995678, the document opening password is CHEN5678.
Should you have any queries, please contact our Customer Services Department at (852) 2122-8800. (Taiwan customer, please call our toll free telephone number at 0080-185-6282).
Anue Securities Limited

ClientNotice.pdf
42.2 KB

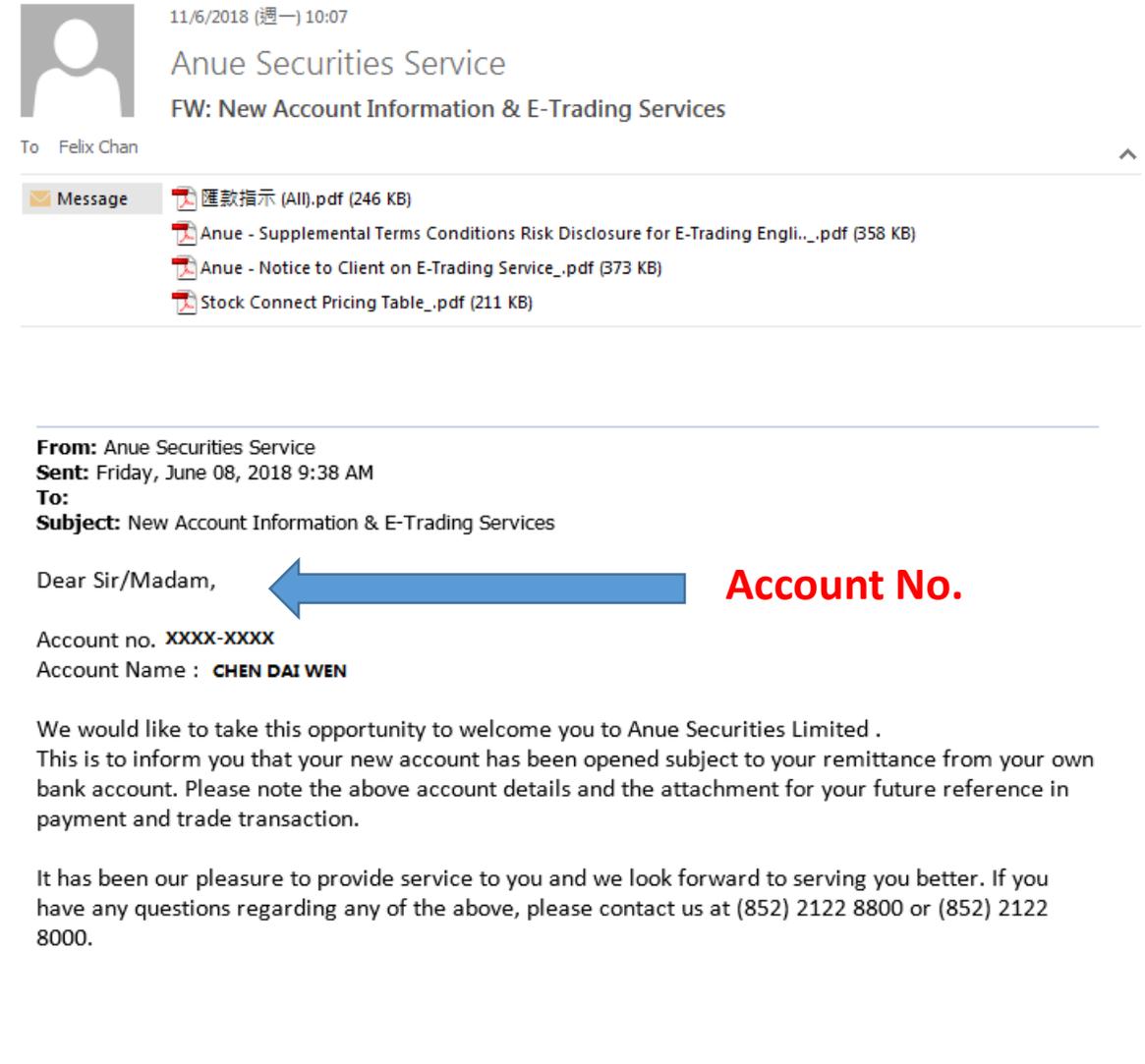# Step1:Email Notification

- There is <mark>**login password**</mark> in a pdf file. Please remember and protect it

- Look out the capital letter and the small letter

- We named the password as (password1) in this guidance

閣下的網上賬戶登入密碼是
Your internet account logon password is

PXXL3396

Step1:Email Notification

- <mark>Account No.</mark> will be shown in another email
(Title: New Account Information
 & E-Trading Services)

- Please mark it down also

11/6/2018 (週一) 10:07

Anue Securities Service

FW: New Account Information & E-Trading Services

To   Felix Chan

✉ Message   📄 匯款指示 (All).pdf (246 KB)
            📄 Anue - Supplemental Terms Conditions Risk Disclosure for E-Trading Engli.._.pdf (358 KB)
            📄 Anue - Notice to Client on E-Trading Service_.pdf (373 KB)
            📄 Stock Connect Pricing Table_.pdf (211 KB)

From: Anue Securities Service
Sent: Friday, June 08, 2018 9:38 AM
To:
Subject: New Account Information & E-Trading Services

Dear Sir/Madam,   **Account No.**

Account no. **XXXX-XXXX**
Account Name : **CHEN DAI WEN**

We would like to take this opportunity to welcome you to Anue Securities Limited .
This is to inform you that your new account has been opened subject to your remittance from your own bank account. Please note the above account details and the attachment for your future reference in payment and trade transaction.

It has been our pleasure to provide service to you and we look forward to serving you better. If you have any questions regarding any of the above, please contact us at (852) 2122 8800 or (852) 2122 8000.

Step2:Download Anuenue authenticator APP

- Please scan the QR code on the right hand side

- Scan iOS version if you are using I Phone

- Scan Android version if you are using Android phone

iOS

Android

Step2:Download Anuenue authenticator APP

- Or search "Anuenue authenticator" In APP store
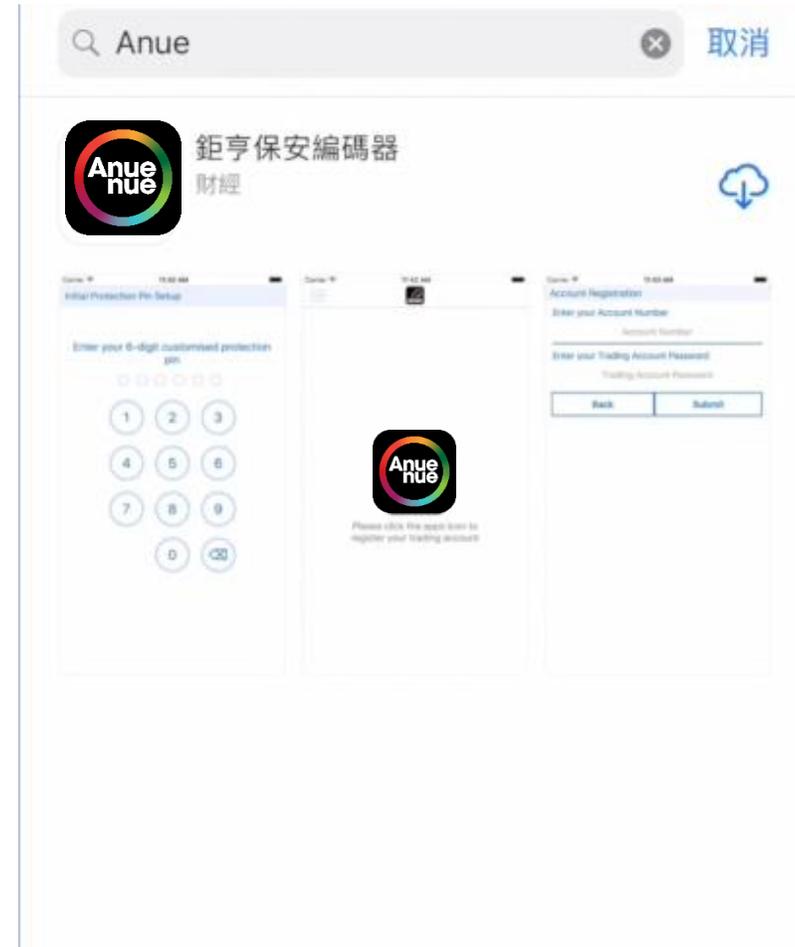
Step3:Activate Authenticator
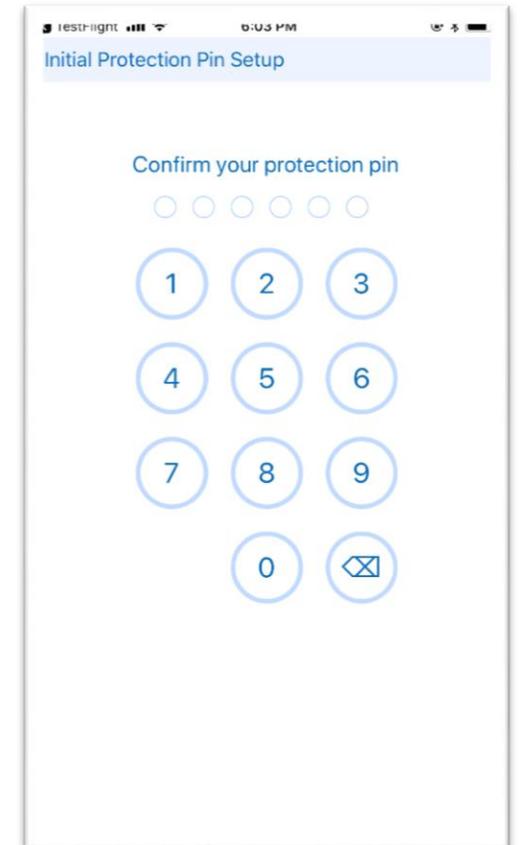
- Press "Allow" to receive notifications from
  APP
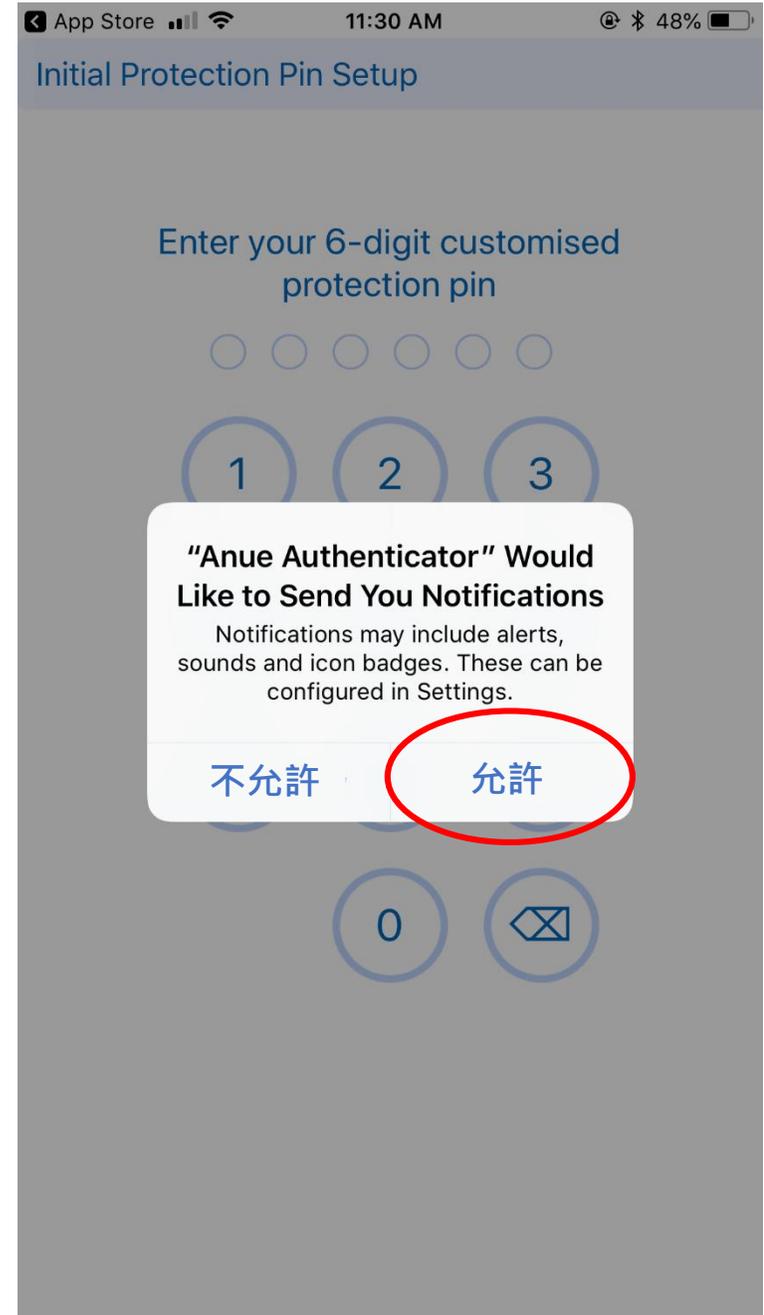
Step3:Activate Authenticator

- Set a 6-digit APP password

- Input 2 times

- The password will be named (password2) in this tutorial
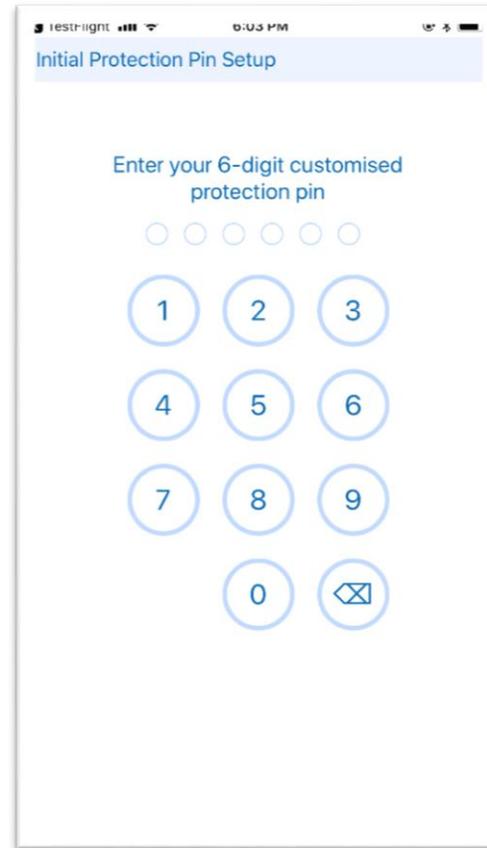
Set a 6-digit APP password
(password2)

Input password again
(password2)

Step3:Activate Authenticator

- Press the icon after setup password

- Input Account No. and Login Password (Default login password: Inside PDF) (password1)

- Remember to input " - " symbol in Account No. field

Step3:Activate Authenticator

- A SMS will be received in client registered
  phone number

- That SMS = Authenticator Activation code

- Please input 8-digit code to the field

- Please activate roaming service if you are
  travelling and be able to receive SMS

Enlarge:

訊息　　　　　現在
+852 690511991702102
鉅亨證券: 閣下的編碼器啟動密碼為 12345678

請於30分鐘內輸入短訊內的啟動密碼

閣下的編碼器啟動密碼為12345678

12345678

Step3:Activate Authenticator

- Security code will be shown

- Security code renew every 30 second

- Security code will be needed when you login the account

Security code
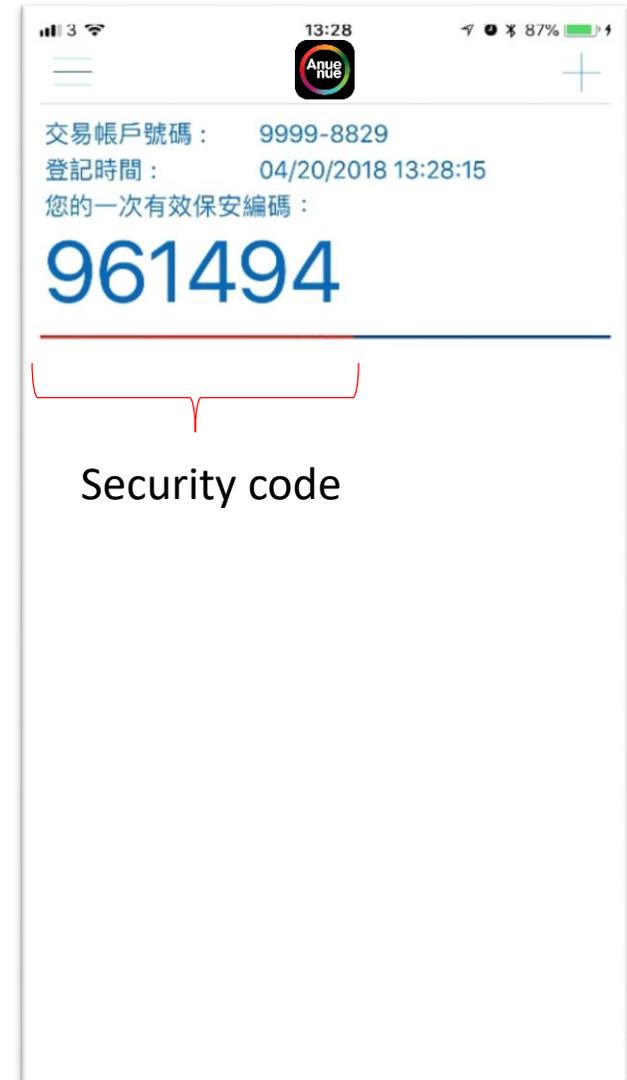
Step4:Access website/APP

- Please scan the QR Code and install **Anuenue Securities Mobile App (Main App)**

- Use iOS version for IPhone
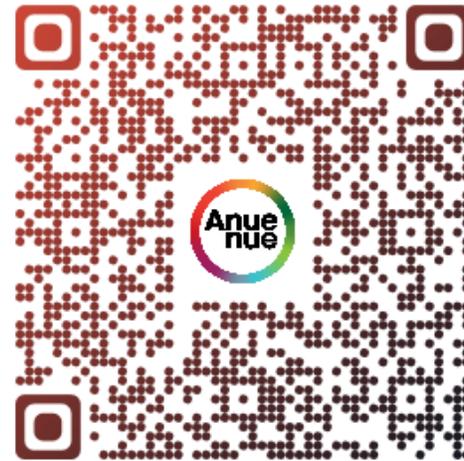
- Use Android version for Android Phone

- Main App icon is White in background，Authenticator App is Black in background, there is a App name listed under the icon

iOS

Android

Step4:Access website/APP

- Click on the Main App (White Background)

Step4:Access website/APP

- Home Screen shows up

- Click any icon in the red rectangle to login

Step4:Access website/APP

- Input <mark>Account No</mark> and <mark>login password</mark> (Default login password: Inside PDF) (password1)

- Account will be frozen after 3 unsuccessful input. Please contact Customer Service if you fail to login
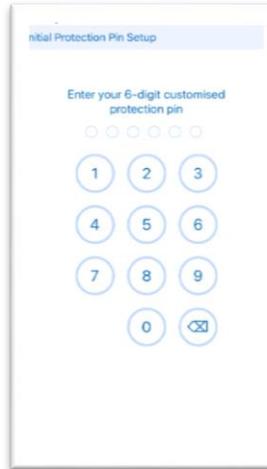

Account No

Login password
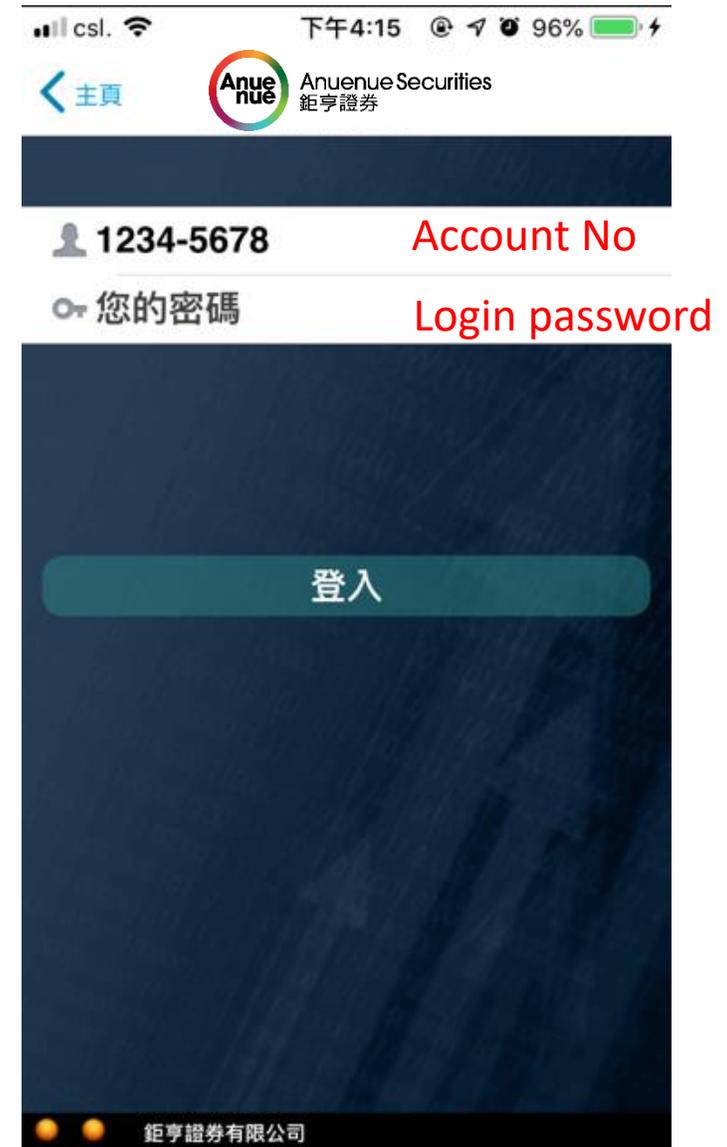
Step4:Access website/APP

- Input the Security Code

Notice

- Keep an eye on the notification

- 1.Press the notification bar

- 2.Use fingerprint (or face recognition) to unlock authenticator App

1.

2.

ANUE AUTHENTICATOR   now

Auth Token Generated
Auth Token Generated

Account Number : 9999-8825
Registration Time : 05/31/2018 16:24:01
Your One-Time Security Code:

Touch ID for "Anue Authenticator"
請放下指紋以作認證

Cancel
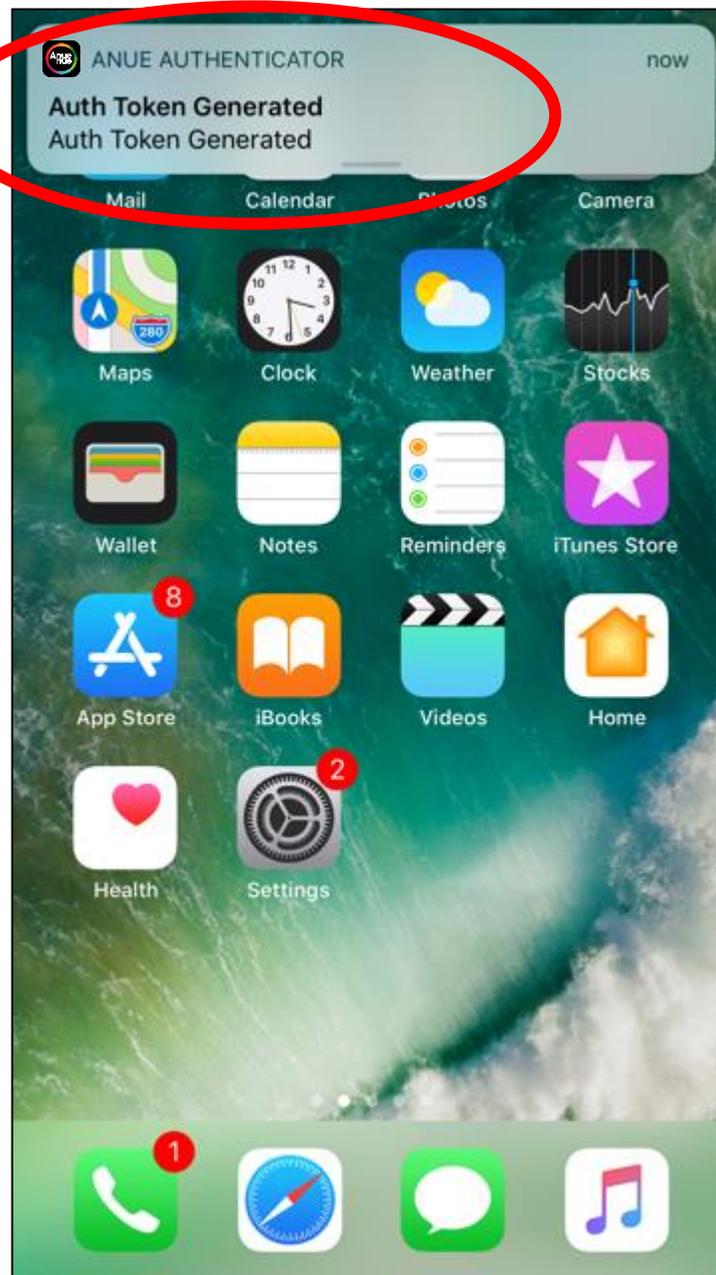
Notice

- You could also input **Security Code** by yourself without fingerprint / face recognition function

- May need to input **APP password(password2)** to login

Security Code
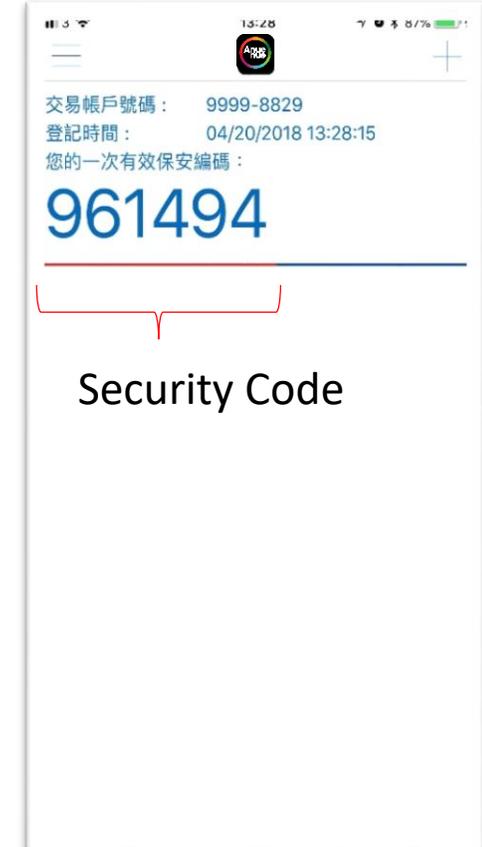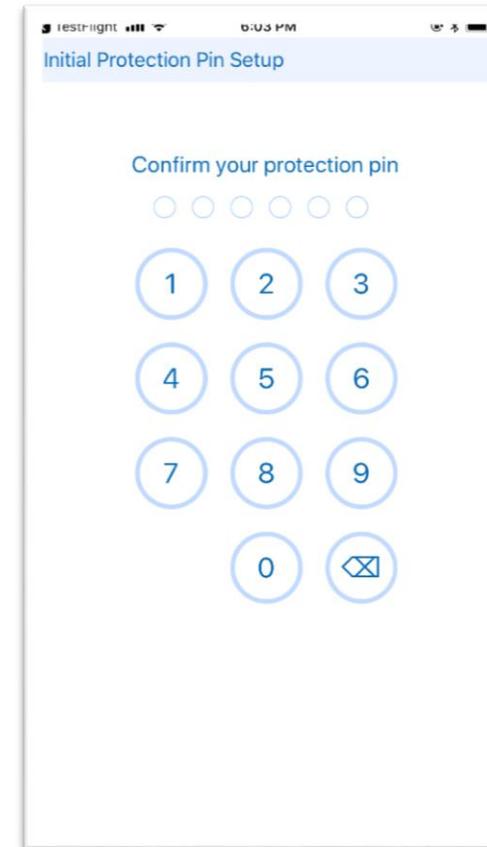
Login Success!

Step4:Access website/APP

- You can also access through website www.anuesec.com

- Press Login/Register button

登入／註冊

- Input Account No and
  Login password (password 1)

- Account will be frozen after
  3 unsuccessful input. Please contact
  Customer Service if you fail to login
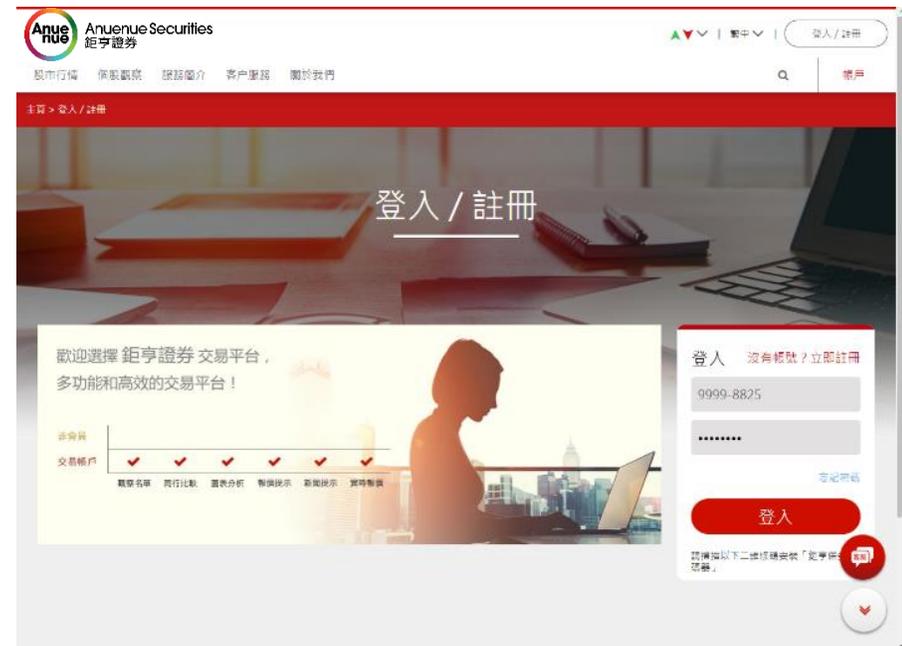
Step4:Access website/APP

- White window will pop up after successful input

- Input **Security Code** to login
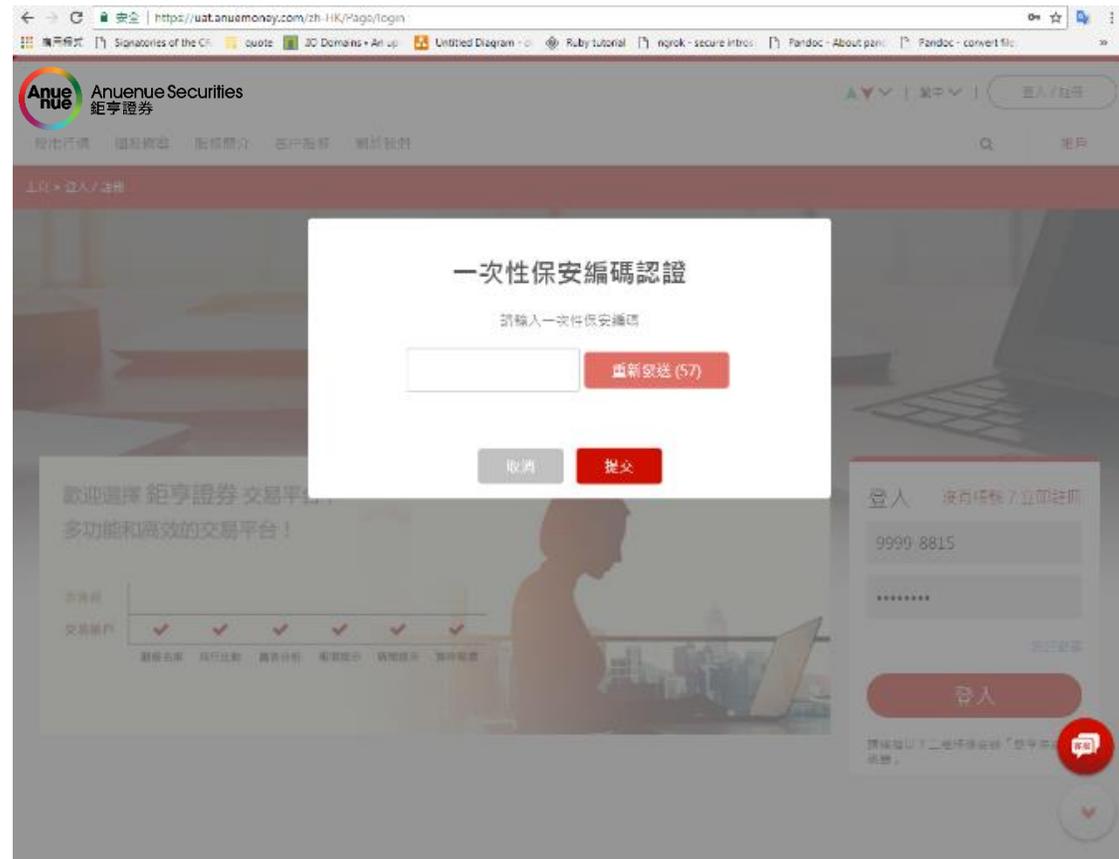
Step4:Access website/APP

- Open the authenticator APP

- May need to input APP password (password2) to login

- Input Security Code (Also support mobile fingerprint/ Face recognition unlock)

Enter your 6-digit customised protection pin

Initial Protection Pin Setup

交易帳戶號碼：　　9999-8829
登記時間：　　　　04/20/2018 13:28:15
您的一次有效保安編碼：

961494

保安編碼

Login Success!

Step5:Change Login Password

- Read and agree on the Terms of Use & Disclaimers on website

- Compulsory to change password after first time login

- To change password in the future, please go to top right corner, My Account → Account Setting
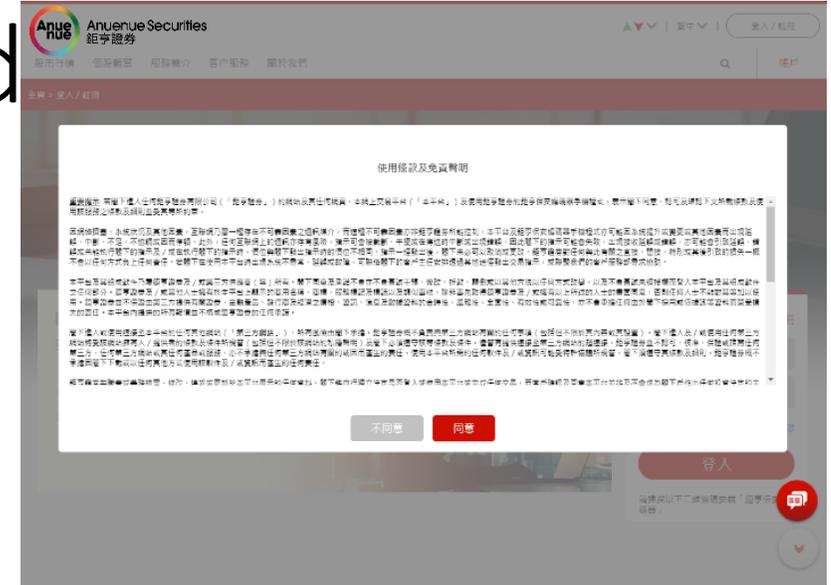
Step5:Change Login Password

- Read and agree on the Terms of Use
  & Disclaimers on website

- Compulsory to change password after
  first time login

Step5:Change Login Password

- Fill in login password(password 1)

- Set up your own password

- Minimum password length : 8 digit

- At least contain 1 letter or number in password

Step5:Change Login Password

• Click change password button

Step5:Change Login Password

- Fill existing password (password 1)

- Setting your own password

- Minimum password length : 8 digit

- At least contain 1 letter or number in password

帳戶設定

修改密碼

修改密碼

現有密碼（必填）

Existing password(password 1)

新的密碼（必填）

Own password

確認密碼（必填）

Reenter own password

*註

密碼不能少於八個字符

密碼必需含有最少一個英文字母

儲存變更

Remember below steps:

1.

登入　　沒有帳號？立即註冊

登入帳號　Account No

2.

登入密碼　Login password (own password)

忘記密碼

登入

請掃描以下二維條碼安裝「鉅亨保安編碼器」 ⓘ

安卓版本　　蘋果版本

⬇ 下載安卓版本

3.

TestFlight ⠿⠿ 6:03 PM

Initial Protection Pin Setup

6 digit APP password (password2)

○ ○ ○ ○ ○ ○

1　2　3

4　5　6

7　8　9

0　⌫

4.

一次性保安編碼認證

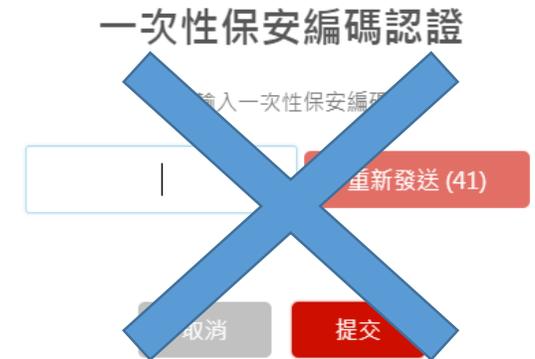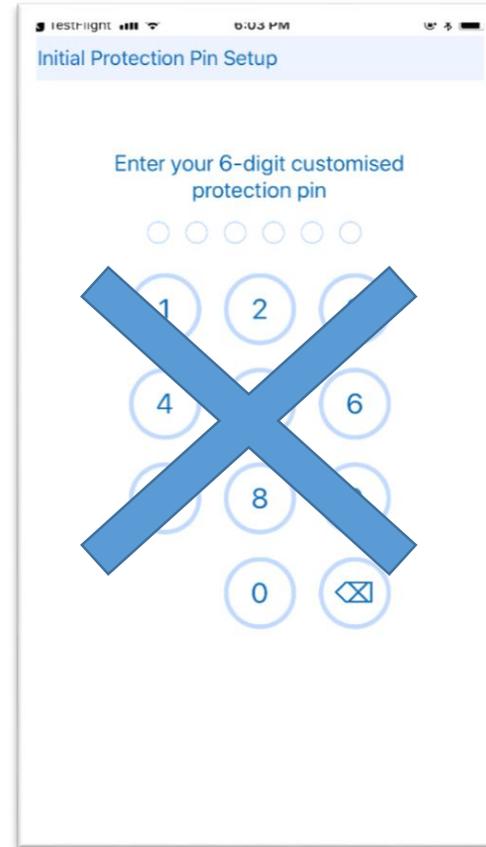請輸入一次性保安編碼

Security code　　重新發送 (41)

取消　　提交

Default Account No. fill in function:

Swipe to activate the function

Notice

- If your mobile phone has fingerprint function , No **APP Password** & **Security Code** is needed

General Support

Hong Kong: (852)2122-8800

Taiwan: 0080-185-6282 (Toll-Free)

Email: cs@anuenuegroup.com